



Empowering students to shape
a **brighter** future.

Cambridge Examinations Refund Policy

1. Non-Refundable Fees

- Administrative fees are non-refundable.

2. Eligibility for Refund Requests

Refund requests will be considered by Cambridge only under the following circumstances:

- Medical Reasons: Hospitalization or serious injury
- Loss or Bereavement: Death of a parent, guardian, sibling, or child

3. Withdrawal Requests

- After the official withdrawal deadline, you may still request to withdraw due to medical reasons, bereavement, or other exceptional circumstances.
- Bereavement-related withdrawals generally need official proof, such as a death certificate.
- No withdrawal requests will be accepted after the release of results.

4. Conditions for Refund Approval

Refunds for cancellations made after the deadline will only be considered if they meet the conditions listed above. Supporting documentation (e.g., medical or death certificate) must be submitted.

Cambridge retains the final decision on whether a refund is granted.

5. Refund Processing

- Once approved by Cambridge, you will be asked to provide your banking details to process the refund.
- Refund applications are reviewed and processed every Tuesday and Thursday.
- A proof of payment will be provided once the refund has been issued.

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